

2022-2023

LAYING THE FOUNDATION



Canadian Society of
Hospital Pharmacists



Société canadienne des
pharmaciens d'hôpitaux

ANNUAL REPORT

TABLE OF CONTENTS

MESSAGE FROM THE BOARD PRESIDENT AND THE CEO	p. 2
GOALS	p. 3
ADVOCACY	p. 4
ACHIEVEMENTS AT A GLANCE	p. 6
HOSPITAL PHARMACY IN CANADA SURVEY REPORT 2020/21	p. 7
TOGETHER CONFERENCE 2023	p. 8
PROFESSIONAL PRACTICE	p. 9
NATIONAL AWARDS	p. 11
CANADIAN JOURNAL OF HOSPITAL PHARMACY	p. 12
PHARMACY RESIDENCY PROGRAMS	p. 13
CSHP FOUNDATION	p. 14
GOVERNANCE	p. 15
CSHP BOARD OF DIRECTORS	p. 16
CSHP STAFF	p. 17
AUDITED FINANCIAL STATEMENTS	p. 18
CSHP BY THE NUMBERS	p. 20

MESSAGE FROM THE BOARD PRESIDENT AND THE CEO

This truly was a year of goals realized. Back in 2019, while facing decreasing membership numbers, escalating operating deficits, and coming to terms with not providing enough value to our members, CSHP reached a pivotal moment. We needed to act by investing in ourselves and our members. The 2020–2023 strategic plan served as a blueprint for a more resilient CSHP focussing on sustainability in our membership, our member engagement, and our finances. Coming out of the COVID-19 pandemic more galvanized than ever, this year's successes have cemented a healthy Society that can start looking upward and outward.

We set out to add more value to membership and this year memberships soared to over 3,800! During this time, we also revamped our hospital and industry memberships by bringing down the costs and upping membership benefits. In addition, we created a new category for not-for-profit organizations which is made up of other professional associations, standards groups, educational institutions, and others.

Financial stability was the crux of the multi-year plan. There was no doubt that we needed to reinvest in ourselves so that we could better serve the next generation of hospital pharmacy. We increased non-dues-related revenues and found ways to cut unnecessary costs- including the sale of our national office. We also were fortunate to receive unplanned COVID-19 relief funding which allowed us to push back the entire cycle of branch investments and planned deficits by a fiscal year. This means that the planned balanced budget timeline for the 2020-2023 strategic plan is now scheduled for 2023–2024.

Our investments have paid off. Because of the revenue turnaround, we now have resources for tools and services, to create meaningful membership engagement. Members have responded in major ways. Our latest Together Conference was designed to be the most accessible CSHP ever held. This hybrid event saw over 811 delegates take part from across Canada. We've seen individuals and hospitals alike equip themselves with fundamental, on-the-ground knowledge through our Hospital Pharmacy 101 program launched in Fall 2022. This program has pharmacy professionals looking to CSHP as the flagship for hospital pharmacy education. We've seen more activity across our PSNs and social media platforms, all thanks to our passionate members. Members are also taking advantage of timely and relevant topics packaged in our diverse webinar series and through early access to *CJHP* articles. Active task forces on Sustainability and Vision for the Profession of Hospital Pharmacy laid the policy and strategic framework for major programs planned for next year.

CSHP is now in a strong position to strengthen standards of practice, create tailored educational opportunities, and move the profession forward. We're already looking upward and outward as equity, diversity, inclusion, and accessibility (EDIA) efforts are being woven through the fabric of the Society. We bear the responsibility to educate ourselves and to be in step with our peers such as the Indigenous Pharmacy Professionals of Canada (IPPC), and others. This year we've been able to offer platforms and resources to amplify the voice of these recently established organizations. EDIA content is now central to our continuing education, to our conferences, and our literature. Ultimately, we're working alongside these organizations, pharmacy professionals, and institutions to ensure that healthcare becomes a place for all people.

We're excited to reflect with you throughout this annual report! The foundation is laid for the Society to wholeheartedly advance care.



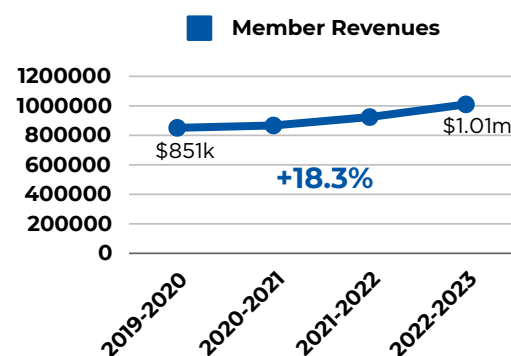
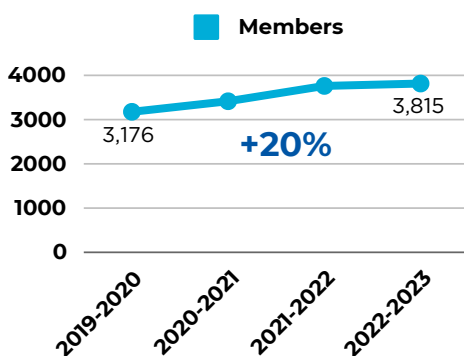
Dr. Sean Spina RPh, BSc(Pharm), ACPR, PharmD, FCSHP
President 2022-2023

Jody Ciuffo, MBA
Chief Executive Officer

GOALS



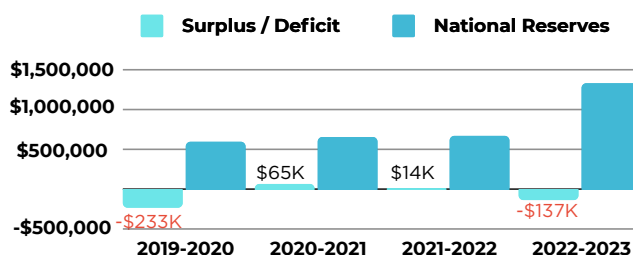
Membership Growth to 3,500 members, an approximate 9% increase



Engaged membership: increase in social media, website, PSNs

	Social media followers	CSHP.ca users	CJHP.ca users	PSN engagements
2019-2020	8,394	162,754	52,027	2019 - 2020 and 2020 - 2021 statistics are unavailable
2020-2021	9,848	179,500	58,858	
2021-2022	10,802	133,282	48,748	2,163,515
2022-2023	11,536	133,578	54,786	2,950,547

Balanced budget in 2023 after 4 years of planned deficits



Unexpected relief funding in 2021-2022 pushed back the entire cycle of branch investments and planned deficits by a full fiscal year. The planned balanced budget now lands in 2023-2024.

ADVOCACY

Amplifying the voice of hospital pharmacy

DRUG SHORTAGES

CSHP plays a key role in advocating for mitigation strategies to minimize the impact of drug shortages on Canadians.

We provided weekly feedback at Health Canada's multi-stakeholder drug shortage meetings, sharing our perspective with the federal government on how to best approach shortages in the short and long term.

Other 2022-2023 activities included:

- **Round table meeting with the Health Product Supply Chain Advisory Committee**
- **Pharmaceutical Drugs Program (PDP) feedback**
- **Drug Shortages Consultation on improving access to drugs and other health products in Canada**
- **Collaborating on a national 'At-Risk Medicines' list led by the University of Toronto, CIHR, and CADTH**

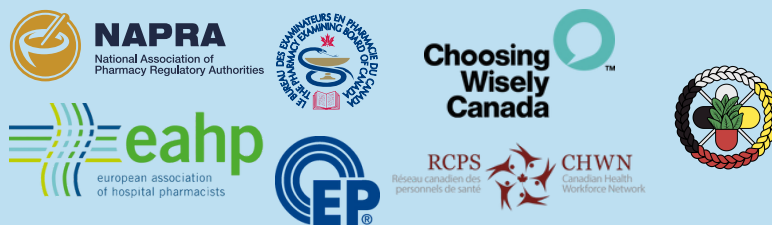


MULTILATERAL OUTREACH

Throughout 2022-2023, CSHP was involved in important conversations with various groups working to advance pharmacy and patient care.

This outreach included:

- **Canadian Health Workforce Network**
- **NAPRA Consultation on Compounding**
- **NAPRA Engagement on Principles of Professionalism**
- **PEBC Stakeholder Review on Strategic Plan**
- **CCCEP Stakeholder Review on Strategic Plan**
- **Choosing Wisely Canada Meeting of Societies**
- **European Association of Hospital Pharmacists meeting**
- **Indigenous Pharmacy Professionals of Canada (IPPC) collaborations**



CONSULTATIONS

CSHP's expertise in hospital and collaborative pharmacy practice is widely recognized and sought for various consultations, including:

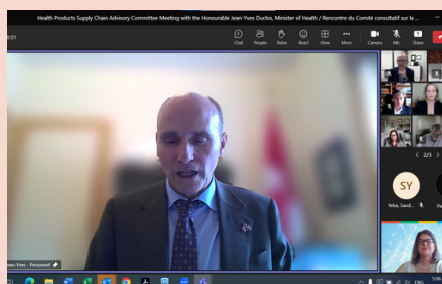
- **Advertising for Health Products**
- **Health Canada/Public Health Agency of Canada Pharmaceutical Drugs Program (PDP)**
- **Roundtable on improving access to health products in Canada (Drug Shortages Task Force)**
- **Meeting of the Health Product Supply Chain Advisory Committee**
- **Roundtable on Improving Canada's Medical Countermeasure Readiness for Health Emergencies**
- **Appropriate Use Advisory Committee Roundtable**
- **Drug Establishment License Task Force**
- **National Priority List of Pediatric Drugs (NPLPD)**



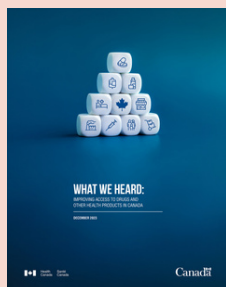
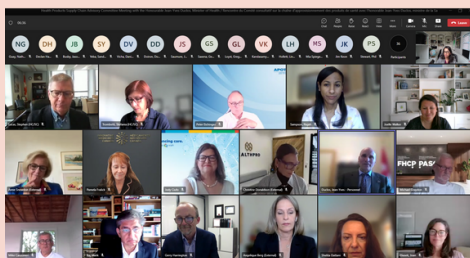
ADVOCACY IN ACTION

In August, CSHP started its Advocacy in Action series with reports to members on what's happened, what's happening, and what's worth repeating.

Read more on CSHP.ca/Advocacy.



Meeting with Health Minister Jean-Yves Duclos



ADVOCACY

Amplifying the voice of hospital pharmacy

VISION FOR THE HOSPITAL PHARMACY PROFESSION TASK FORCE

In a task force led by Co-Chairs Zack Dumont and Mary Gunther, these statements were crafted from an intensive three-round Delphi research panel. Representatives from many pharmacy stakeholders including IPPC, A.P.E.S., CAPSI, technicians, AFPC, 2SLGBTQA+ advocacy, and, for the first time, patients.



Task force members

Zack Dumont, Co-Chair
Mary Gunther, Co-Chair
Kim Abbass
Melanie Danilak
Yayoi Goto
Matthew Hung
Jarrid McKittrick
Richard Slavik
Sean Spina

CSHP staff liaisons

Christina Cella
Jody Ciufo
Rita Dhami
Minh-Hien Le

The Board approved the following statements:

- Pharmacy professionals engage in shared decision-making to provide evidence-informed care that incorporates patients' values, needs, and preferences.
- Pharmacy professionals provide equitable, culturally appropriate care tailored to the populations they serve.
- Pharmacy professionals collaborate to address patients' medication needs across the continuum of care.
- Pharmacy professionals engage patients and their caregivers in managing the patient's health and wellness.
- Pharmacy professionals optimize patient care by practicing with their full and expanding scope of responsibilities.
- Pharmacy professionals develop and maintain leadership skills to benefit their patients, themselves, and the profession.
- Pharmacy professionals meet complex practice needs in healthcare systems by engaging in formal training opportunities, including specialization and credentialing.
- Pharmacy professionals are engaged in the education and mentorship of peers, future hospital pharmacy professionals, and other health care providers.
- Pharmacy professionals pursue innovative solutions to improve access and provide care to patients in the most appropriate location, which may include their homes or local communities.
- Pharmacy professionals lead quality improvement and research initiatives with a focus on medication use, pharmacy practice, and resource allocation.
- Pharmacy professionals lead and implement rational medication use practices that are fiscally and environmentally sustainable.
- Pharmacy professionals promote diversity, equity, inclusion, accessibility, and belonging, both within the pharmacy profession and the broader healthcare system.

SUSTAINABILITY TASK FORCE

The Sustainability Task Force recommended a focus on:

- Advocacy & partnership
- Education
- Policy and procedure development
- Research and quality improvement
- Branding

These recommendations advocate to Accreditation Canada, NAPRA, plus federal and provincial governments for the inclusion of environmental sustainability criteria, standards, and practices.

They also plan for the creation of a planetary health education series, guideline development for sustainable conferences, and establishing a dedicated sustainability section on the CSHP website.

This task force was also dissolved and is being replaced by a Sustainability Implementation Task Force. With several fresh faces on Board, the new task force will be putting these approved recommendations into action.

The Sustainability Task Force produced a set of short-term and long-term recommendations covering various aspects of CSHP's work.



Task force members

Karen Dahri, Co-Chair
Kirsten Tangedal, Co-Chair
Ariane Blanc
Marybeth Blokker
Celia Culley

Trudy Huyghebaert
Alicia Martin
Chloe McMillan
Sean Spina
Gigi Wong

CSHP staff liaisons

Kiet-Nghi Cao
Christina Cella
Jody Ciufo
Rita Dhami

ACHIEVEMENTS AT-A-GLANCE

HEART FAILURE SYMPOSIUM

This symposium was the first Canadian heart failure conference and was a collaborative effort with the Canadian Pharmacists Association and the Canadian Cardiovascular Pharmacists Network that was designed for pharmacy professionals in all practice settings. This one-day virtual event provided an overview and update on the latest information and evidence in the heart failure space. Session topics included diagnosis and assessment, the role of the pharmacist, guideline updates, patient perspectives and more.



CSHP AT THE CANADA HEALTHCARE INNOVATION SUMMIT

This fall, CSHP CEO Jody Ciufo served as a panel moderator at the Canada Healthcare Innovation Summit in Toronto, ON. The panel, Innovation in Pharmaceutical and Therapeutic Management, included experts in the field: Michael Stacey, Gerald Batist, Jennifer Zelmer, and John Adams.



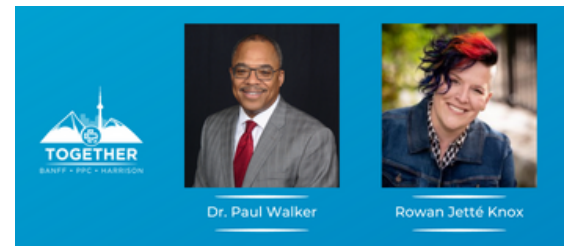
HOSPITAL NEWS

In this special annual section of *Hospital News*, CSHP featured its work on equity, diversity, inclusion, and accessibility (EDIA). Articles ranged from the movement towards truth and reconciliation within hospital pharmacy to EDIA practices in schooling and residency all the way to pharmacists as champions for underserved populations, reducing the stigma surrounding HIV care, and actions we can take to make our work more inclusive.



CSHP.CA/EDIA

CSHP has created an Equity, Diversity, Inclusion, and Accessibility webpage to amplify the perspective of equity-deserving groups. CSHP.ca/EDIA houses past and future CSHP EDIA-based content that advocates for **healthcare for all people all the time.**



EDIA TOPICS AT TOGETHER 2023

This year's Together conference brought a diverse group of speakers to the Banff Centre and to screens from coast to coast.

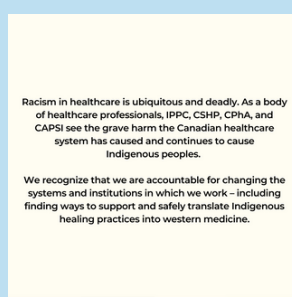
International Keynote speaker and ASHP President Dr. Paul Walker focused on how diversity amongst pharmacy professionals can improve health outcomes for all patients.

Grand Finale Keynote speaker Rowan Jetté Knox spoke about the need to provide affirming and compassionate care for transgender patients to help them thrive as patients and people.

A concurrent session led by Zach Kennedy explored how to best incorporate the principles of equity, diversity, and inclusion in Canadian pharmacy residency admissions.

MULTILATERAL EFFORTS FOR THE NATIONAL DAY FOR TRUTH AND RECONCILIATION

In observation of the National Day for Truth and Reconciliation on September 30, IPPC, CAPSI, CPhA, and CSHP committed to recognizing, addressing, and preventing the structural and systemic inequities and harms that face Indigenous patients, including supporting Indigenous-led holistic and culturally safe practice innovations. This was done through a multilateral social media campaign. Topics covered stemmed from the Calls to Action in the Truth and Reconciliation Commission's health section and called upon multiple governing bodies to acknowledge wrongdoings, establish measurable goals, provide funding, and address distinct health needs for Indigenous peoples.



To view these posts and learn more about how you can help fulfill these calls to action, head to CSHP.ca/NDTR-2023

Introduction

Goals

More value

Foundational
responsibilities

Goals (revisited)

HOSPITAL PHARMACY IN CANADA SURVEY REPORT

CSHP was pleased to announce the publication of the **Hospital Pharmacy in Canada Survey Report 2020/21** in both official languages

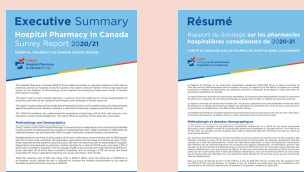
For over 30 years, the Hospital Pharmacy in Canada Survey Report has been the comprehensive resource on hospital pharmacy practice in Canada with information on professional practice of pharmacists and pharmacy technicians, drug distribution, human resources, and pharmacy technology.



Knowledge translation

This past year, CSHP developed resources and tools to make valuable report information even more accessible including:

Releasing an Executive Summary



Half-day Workshop and the Harrison Leadership Plenary at Together 2023



Open access webinars offered live & on demand



Advertisements in CJHP, Interactions, and the e-Newsbrief



To date, the webinars had 350 viewers. The Hospital Pharmacy in Canada Survey Board is preparing for the upcoming cycle of the survey and planning to release the 2023/24 Report in 2026.



2020/21

Hospital Pharmacy
in Canada **Survey**Sondage sur les pharmacies
hospitalières canadiennes

SPONSORS



2020/21 HOSPITAL PHARMACY IN CANADA SURVEY BOARD EDITORS

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Allan Mills
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Managing Editor:

Carolyn Dittmar

CSHP Liaison:

Jody Ciufu

TOGETHER CONFERENCE

Between March 10 and 12, CSHP hosted its first hybrid conference amidst the breathtaking mountain scenery of Banff. The weekend featured a lineup of inspiring keynotes, national award celebrations, informative workshops, engaging plenaries, and numerous concurrent, on-demand, and poster presentation sessions.

Participants eagerly reconnected socially, taking part in the 80s trivia and the new conference tradition of jamming with the Dueling Piano Kings. Not to mention that the gala dinner and hospitality suites further enhanced the in-person experience. though those not on site still got to join in on the fun thanks to the access through our virtual portal.

Thank you to all who made Together 2023 such a success. We look forward to seeing you at PPC 2024 in Niagara Falls this April!

TOGETHER: BY THE NUMBERS

47

Educational sessions delivered



61

Posters presented

26

Sponsors

2,537

Game codes redeemed

811

Attendees

\$1,700

Prizes won

33

Exhibitors

KEYNOTE SPEAKERS



Dr. Paul Walker

Making a Difference Together!



Dr. Blair Seifert

Distinguished Service Award Recipient Keynote



Dr. Will Flanary
(aka Dr. Glaucomfleckchen)

Wife and Death



Dr. Fiona Miller

Towards a Sustainable Healthcare System: A Call to Action for Pharmacy Professionals



Rowan Jetté Knox

Care and Compassion: Helping Transgender People Thrive in Healthcare and Beyond

CSHP WISHES TO THANK OUR GENEROUS CONFERENCE SPONSORS:



TOGETHER ATTENDEES SAID...

“ So glad this was a common conference to re-connect to colleagues who might have otherwise selected PPC or Harrison. CSHP was our compass throughout the pandemic. I was grateful for you then, and I'm grateful for you now.”

“ The topics were very relevant to our current hot topics such as emergency preparedness for external disasters and climate change.”

“ I liked having the chance to meet new people and spend time with other hospital pharmacists. I enjoyed the educational sessions because they discussed rare disease states that are outside of my niche.”

PROFESSIONAL PRACTICE

Engagement in action



CSHP Hospital Pharmacy 101

The development of this program was made possible through an unrestricted educational grant from our inaugural sponsor:



HOSPITAL PHARMACY 101

In October 2022, CSHP made its first major foray into online self-directed learning with the launch of Hospital Pharmacy 101. This eight-module program was renewed for accreditation by the Canadian Council on Continuing Education in Pharmacy (CCCEP) in September 2023 for 12.5 CEUs.

To date, there have been 528 total modules purchased with a majority (440) of them having been purchased by institutions. There have also been 68 individuals who have taken the course to get the on-the-ground knowledge they need to meet patients' needs in hospitals and other collaborative healthcare settings.

CAPSI-CSHP EVIDENCE-BASED PRACTICE COMPETITION

Pharmacy students from 8 universities nationwide competed for both glory and a CSHP-sponsored prize in this year's competition. They analyzed patient cases, identified drug therapy issues, and proposed solutions based on primary literature or guidelines.

The competition aims to provide pharmacy students with an opportunity to enhance their critical thinking, scientific reasoning, problem-solving, decision-making, time management, and communication skills while incorporating these traits into their patient care approach to advanced pharmacy practice and evidence-based medicine.

After a thorough evaluation of the 15 team entries, the judges proclaimed **Dalhousie University team** the 2023 winners!

Co-sponsored by:



PHARMACY PRACTICE RESIDENCY AWARDS

The Pharmacy Practice Residency Awards recognize pharmacy practice residents in their first year whose major projects demonstrated significant innovation, practical application, and/or development in an institutional pharmacy practice setting.

Next year, both Year 1 and Year 2 program residents will be recognized!

Congratulations to the 2022-2023 recipients!

- Alberta Branch
 - Sarah Drost (Alberta Health Services)
- British Columbia Branch
 - Hayley Hefford (Lower Mainland Pharmacy Services)
 - Caitlin Chew (Lower Mainland Pharmacy Services)
 - Brittany Gage (Lower Mainland Pharmacy Services)
 - Nikolina Gacic (Lower Mainland Pharmacy Services)
- Manitoba Branch
 - Cole Janke (Winnipeg Regional Health Authority)
- New Brunswick and Nova Scotia Branches
 - Mackenzie d'Entremont-Harris (Nova Scotia Health Authority)
- Newfoundland and Labrador Branch
 - Shelby Currie (Eastern Health)
- Ontario Branch
 - Aaron Zhang (University Health Network)
 - Spencer Candy (Kingston Health Sciences Centre)
- Saskatchewan Branch
 - Jenna Fan (Saskatchewan Health Authority)
 - Hersh Shukla (Saskatchewan Health Authority)

These awards are made possible through funding from:



PROFESSIONAL PRACTICE

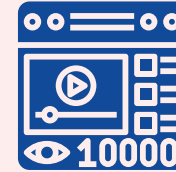
WEBINARS



10
webinars



1,181
registrants



818
total views

- **Safety in Numbers: Multi-Stakeholder Use of the Chemical Abstract Service (CAS) number for Improved Compounding Safety**
 - **Speakers:** Melissa Sheldrick, Tracy Gallina, and Dalyce Zuk
 - **Presented in partnership with:** HealthPRO Canada
- **Pharmacogenomics and the Fundamentals of Genotype-Guided Prescribing**
 - **Speaker:** Meagan Shields
- **The ins and outs of a stability study for compounded non-sterile preparations**
 - **Speakers:** Daphne Coache, Benjamin Tanguay
- **Grant writing 101: Tips for the CSHP Foundation 2023 Research Grant Competition**
 - **Speakers:** Marisa Battistella, Katelyn Halpape, Heather Naylor, David Williamson
 - **Presented in partnership with:** CSHP Foundation
- **Hospital Pharmacy in Canada Survey: Make sure you don't forget - COVID-19 in Hospital Pharmacy**
 - **Speaker:** Dr Régis Vaillancourt
 - **Presented in partnership with:** Hospital Pharmacy in Canada Survey Report Board
- **Pharmacy practice insights from the Hospital Pharmacy in Canada Survey: An overview for pharmacy leaders**
 - **Speaker:** Allan Mills
 - **Presented in partnership with:** Hospital Pharmacy in Canada Survey Report Board
- **Pharmaceutical Industry Influence in Primary Care: Is there a role for Collaboration in our current Healthcare System?**
 - **Speaker:** Dr. Melanie Hnatiuk, Dr. Trudy Huyghebaert
- **Hospital Pharmacy in Canada Small Hospital Survey: Results & Discussion**
 - **Speaker:** Kyle MacNair
 - **Presented in partnership with:** Hospital Pharmacy in Canada Survey Report Board
- **Pediatric Sepsis: This may come as a shock**
 - **Speaker:** Dr. Élise De Francesco
- **Hospital Pharmacy in Canada Survey: Benchmarking & Clinical Pharmacy**
 - **Speaker:** Jean-François Bussi eres and Debbie Merrill
 - **Presented in partnership with:** Hospital Pharmacy in Canada Survey Report Board

STUDENTS

CSHP welcomed multiple pharmacy students to the national office this year as co-op students and interns.

By taking part in CSHP's advocacy and research activities under the Professional Practice Team's mentorship, our students gained a deeper understanding of pharmacy at the national level.

CSHP members have benefited directly from students' research briefings and articles with topics such as PTSD and trauma-informed care, 2SLGBTQIA+ advocacy during pharmacy school, hypertensive crises, and the environmental impact of inhalers.

Thank you to:

- Mojan Fazelpour (**University of British Columbia**)
- Layne Liberty (**University of British Columbia**)
- Quoc-Huy Pham (**University of Toronto**)
- Holly Wingate (**University of Saskatchewan**)

PSNs

PSNs are a crucial resource for members serving as a knowledge exchange, a support network, and a useful tool for asking practice questions.



TOTAL CSHP MEMBERS
REGISTERED IN PSNs
1,762

TOP PSN ACTIVITY

October 2022 to September 2023

MEDICATION SAFETY PSN

333,484 impressions and **413** total members

PERIOPERATIVE PSN

225,990 impressions and **176** total members

INFECTIOUS DISEASE PSN

225,129 impressions and **586** total members

NATIONAL AWARDS

EXCELLENCE IN PHARMACY PRACTICE: INTERPROFESSIONAL COLLABORATION

This project examined the impact of hospital pharmacists on a program that allowed patients to receive safe and effective care at home. Feedback from program stakeholders (clinical pharmacists, physicians, registered nurses, clinical nurse leaders, and program directors) demonstrated the essential work that hospital pharmacists performed in the patient-care process as part of a multidisciplinary team.



Morgan Patrick Curtis Harder Sean Spina

Investigation of the impact of a Pharmacist in a Hospital At Home Care Team (IN PHACT)

SPONSORED BY:



EXCELLENCE IN PHARMACY PRACTICE: LEADERSHIP

This project demonstrated how a take-charge attitude can kick-start environmentally conscious practices in the pharmacy setting. The team inventoried practices at their own hospital and proposed eco-alternatives to improve sustainability and help meet organizational carbon targets. They then surveyed other pharmacies across the province to gather feedback on their practices. These actions helped to raise awareness about the climate crisis and inspire others to join the movement toward implementing green pharmacies.



Ariane Blanc Nisha Varughese

Eco-Friendly Pharmacy Practices to Support a Sustainable Green Transition in Hospital Pharmacy

SPONSORED BY:



EXCELLENCE IN PHARMACY PRACTICE: PATIENT CARE

This project described how a highly collaborative and innovative program can foster comprehensive patient care and become a leader in the field. Before starting chemotherapy, the team uses a drug-class algorithm to review the patient's current medication regimen. Any concerns are identified in advance and corrected by the patient's regional program or care team. This approach to care improved clinicians' efficiency, reduced adverse effects, and achieved better outcomes.



Christine Peragine Victoria Bugaj

The Sunnybrook Odette Cancer Centre Oral Anticancer Medication (OAM) Program

SPONSORED BY:



DISTINGUISHED SERVICE AWARD

Dr. Blair Seifert is recognized for his contributions to pharmacy leadership, his commitment to safe and effective pediatric clinical care, and his career-long service to CSHP. Over the course of his career, Dr. Seifert has been a clinician, an educator, a researcher, a manager, a collaborator, and a mentor. Through his progressive, empathetic, and enthusiastic care, he became the face of pediatric pharmacy in Saskatchewan and inspired countless practitioners to follow in his footsteps.



Blair Seifert

SPONSORED BY:



HOSPITAL PHARMACY STUDENT AWARD

Randilynne Urslak is a patient-focused, empathetic, and ambitious student intent on pursuing a career in hospital pharmacy. Randilynne excelled academically, in patient care roles, and in the volunteer positions that she held. This emerging leader often challenged herself with new roles and experiences while maintaining her passion for pharmacy. CSHP and CAPSI look forward to supporting Randilynne wherever her promising young career takes her.



Randilynne Urslak

SPONSORED BY:



CANADIAN JOURNAL OF HOSPITAL PHARMACY

SUBMISSIONS AND REVIEWS

This year CJHP received 134 journal submissions, accepted 71 of them and has published 68.

CJHP EDITORIAL BOARD MEMBERS

Editor-in-Chief
Stephen Shalansky

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Lauren Bresee
Glen Brown
Clarence Chant
Ema Ferreira
Cynthia A Jackevicius
Robert MacLaren
Jonathan Penm
Peter J Zed

MOST-READ CJHP ARTICLES PUBLISHED WITHIN THE LAST YEAR

Hospital Pharmacists' Experiences with Medical Assistance in Dying: A Qualitative Study

Theresa J Schindel, Phillip Woods, Amary Mey, Michelle A King, Margaret Gray, Javiera Navarrete

Burnout among Hospital Pharmacists in Canada: A Cross-Sectional Analysis

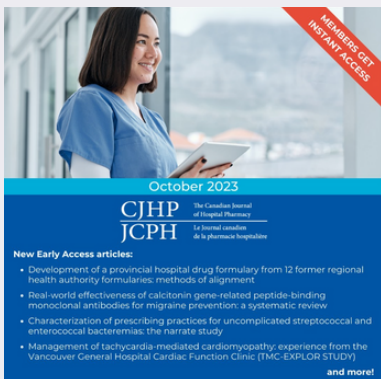
Courtney L Blue, Odette N Gould, Corry Clarke, Heather Naylor, Meghan MacKenzie Sarah Burgess, Stacey MacAulay, Andrew J Flewelling

"May You Live in Interesting Times": Minimizing Contributors to Pharmacist Burnout

Glen Brown

Pharmacists Are Medication Stewards

Cynthia A Jackevicius



CJHP EARLY ACCESS

This year CJHP built on its success with its Early Access service. Releasing selected articles prior to the full issue publication allowed for timely access to relevant research.

TOP 10 GEOGRAPHIC LOCATIONS OF READERS *



- CANADA 35.1%
- UNITED STATES 25.5%
- UNITED KINGDOM 4.6%
- INDIA 3.5%
- AUSTRALIA 2.3%
- PHILIPPINES 2.2%
- CHINA 1.6%
- FRANCE 1.5%
- INDONESIA 1.5%
- THAILAND 1.5%

* TOTAL % OF READERSHIP

Introduction

Goals

More value

Foundational
responsibilities

Goals (revisited)

PHARMACY RESIDENCY PROGRAMS



PHARMACY RESIDENCY APPLICATION ROADMAP

In 2022-2023 our Pharmacy Residency Roadmap program returned for its **third year** – and it has hit its stride. The highly engaged group of **59 learners** provided glowing reviews. CSHP staff and interviewers were proud to see the coursework take them further toward their residency aspirations!

PHARMACY RESIDENCY APPLICATION AND MATCHING SERVICE



313

completed applications



135

positions available



134

positions filled

ACCREDITED PROGRAMS

The Canadian Pharmacy Residency Board had a busy 2022-2023 assessing programs and awarding certification across Canada.



10

Accreditation
surveys completed

4

Pending
accreditation

8

In accreditation
process

CANADIAN PHARMACY RESIDENCY BOARD

Melanie Danilak, Chair
Leslie Manuel, Past Chair
Nancy Sheehan, Vice Chair
Aleisha Enemark, Board Member
Henry Halapy, Board Member
Debbie Kwan, Board Member
Christine Landry, Board Member
Janice Yeung, Board Member
Roxane Carr, Board Member
Zack Dumont, CSHP Past President

CSHP FOUNDATION

The CSHP Foundation is an independent, charitable organization created by CSHP to support research and educational programs that advance patient-centred pharmacy practice in hospitals and other collaborative healthcare settings to better public health

2022 FOUNDATION EDUCATION GRANT RECIPIENTS:

Shirin Abadi

Pharmacy Clinical & Education Coordinator – BC Cancer, Vancouver
Clinical Professor – Faculties of Pharmacy and Medicine, UBC

BC Cancer Pharmacy's Oncology Drug Interactions Module

Education Grant: \$5,000

Facility: BC Cancer, Provincial Health Services Authority, Vancouver, BC

Melanie MacInnis

Residency Program Coordinator, Clinical Coordinator & Professional Practice Leader, Clinical Pharmacy Specialist, Pediatric Emergency Medicine, IWK Health Centre

Women's & Children's Pharmacotherapy Primer for Pharmacy Professionals

Education Grant: \$4,955

Facility: IWK Health Centre, Halifax, NS

2022 FOUNDATION PHARMACY LEADERSHIP ACADEMY (PLA) SCHOLARSHIP RECIPIENT:

Ginny Cummings

Pharmacy Clinical Practice Leader, Alberta Health Services

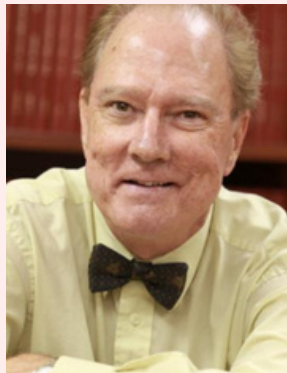
CSHP Foundation Scholarship: \$5,000

Program: American Society of Health-System Pharmacists (ASHP)

Foundation Pharmacy Leadership Academy

NEW: WILLIAM MCLEAN INNOVATION GRANT

Dedicated to enhancing patient care and outcomes, this new CSHP Foundation grant was named after and is a bequest from a long-time member, mentor, and friend, Bill McLean. Over the next five years, the CSHP Foundation will be granting \$5,000 to a project of a CSHP member who is intent on better ways of doing things—something that Bill McLean was known for!



Bill McLean

INDIVIDUALS AND CORPORATE DONORS

Kim Abbass • Margaret Ackman • Balsam Alabdali • Sheri Andrews • Carolee Awde • Rosemary Bacovsky • Toni Baillie • Mackenzie Balzan • Arden Barry • Danette Beechinor • Allison Bell • Carla Benjamin • Tim Bertram • David Blackburn • Jim Blackburn • Lori Blain • Jennifer Bolt • Jennifer Boswell • Susan Bowles • Beth Bradley • Christine Burchat • Jean-François Bussières • Cenzina Caligiuri • Roxane Carr • Gary Cavanagh • Jenny Chiu • Judy Chong • Julie Choudhury • Jody Ciufu • James Conklin • Wendy Cooke • Catherine Coote • Celia Culley • Karen Dahri • Dina Dichek • Carolyn Dittmar • Doug Doucette • Kristina Dover • Amanda Droeke • Zack Dumont • Suzanne Dwillicies-Khan • Blair Einarson • Deb Emery • Ron Eros • Barb Evans • Olavo Fernandes • Patrick Fitch • Kathryn Fletcher • Kim Fleury • Amy Flynn • Val Fong • Gavin Forsyth • Marc Geirnaert • Jennifer Gibson • Gail Giddings • Jane Gillie-Ring • Nancy Giovinazzo • Judy Glennie • Carole Goodine • Carolyn Gray • Margaret Gray • Julie Greenall • Kathy Griffiths • Nadine Grimm • Robin Gunning • Henry Halapy • Jill Hall • Curtis Harder • Cheryl Harten • Rosemary Hayter • Kelly Herget • Corey Herod • Alyn Hielkema • Brianna Hinkkuri • Lenora Ho • Joanne Holmes • Jason Howorko • Christine Hughes • Curtis Hughes • Anna Huisman • Diane Johnson • Janis Johnson • Laura Johnson • Jodi Kerr • Heather Kertland • Brenda Kisic • Melissa Kucey • Mason Kurz • Debbie Kwan • Kori Leblanc • Michael LeBlanc • Bonnie Lee • Susan Lessard-Friesen • Marianna Leung • Janice Ma • Winnie Ma • Jacqueline MacInnis • Paul MacInnis • Kyle MacNair • Michael MacNeil • Jonathan Mailman • Mark Makowsky • Suzanne Malfair • Leslie Manuel • Don McIntosh • Colleen McKenty • Alanna McNaught • Danielle Mill • Allan Mills • Julie Mistri • Tania Mysak • Michael Naylor • Valerie Neison • Heather Neville • Brandi Newby • Joyce Nishi • Jaclyn O'Keefe • Anu Okunnu • Carol-anne Osborne • Jennifer Oslowy • Pooja Patal • Laura Paterson • Glen Pearson • Wolfgang Peppel • Katie Peterson (Betcher) • P Pracovics • Leah Pritchett • Lalitha Raman-Wilms • Terry Ramsey • Colin Repchinsky • Kilby Rinco • Jessica Robinson • Bonnie Salsman • Lauza Saulnier • Sydney Saunders • Nicole Schau • Theresa Schindel • Brenda Schuster • Blair Seifart • Doug Sellinger • Olena Serwylo • Steve Shalansky • Cheryl Shaver • Nancy Sheehan • Rhonda Shkrobot • Sean Spina • Sean Starman • Andrea Sweezey • Jaris Swidrovich • Michael Szelemoj • Krystin Szymkiewicz • Andrea Tang • Peter Thomson • Kent Toombs • Pat Trozzo • Melanie Varughese • Lavern Vercaigne • Ashley Walus • Tara Watts • Lori Wazny • Denise Werry • Bill Wilson • Murray Wolfe • Cheryl Wood • Sharon Yamashita-Liddle • Nesé Yuksel • Lorelei Zakem • PRAMS Survey (CPRB) •



Canadian Pharmaceutical Distribution Network
Hospital Direct Shipments



NEWFOUNDLAND AND LABRADOR BRANCH



ON BRANCH



TRUSTEES

Michael LeBlanc

Foundation Chair and Pharmacist Trustee

Heather Kertland

Foundation Past-Chair and Pharmacist Trustee

Jody Ciufu

Trustee, Foundation Chief Administrator and CSHP Chief Executive Officer

Bal Dhillon

Pharmacy Technician Trustee

Nkem Iroh

Pharmacist Trustee

Jennifer Jupp

Pharmacist Trustee

Mark Lachovsky

Industry Trustee

Sherry Piersol

Industry Trustee

Sharon Seow

Pharmacist Trustee

Dara Willis

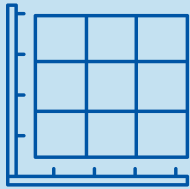
Public Member Trustee

MEMBERSHIP SURVEY DONATIONS

To thank members and supporters for their time completing the 2023 National Membership Survey, CSHP offered a “coffee on us” to respondents. Respondents could opt instead to donate \$5 to the CSHP Foundation. This year, 279 survey participants chose to contribute to the Foundation for a total of \$1395. Thank you to these generous donors.

GOVERNANCE

GOVERNANCE COMMITTEE RECOMMENDATIONS ACCEPTED BY THE BOARD



RISK MATRIX

A comprehensive risk matrix framework was developed for Board review at the Fall meeting. This tool aims to efficiently convey critical information related to organizational risk and covers essential risks that demand the Board's vigilant attention.



SIMPLIFIED MEETING RULES

Also at the Fall Board Meeting, the Board adopted Rosenberg's Rules of Order to govern the proceedings of the upcoming Board meetings. This change stems from the Board's desire for a more simplified, equitable, and modern version than Robert's Rules, the current procedural regulations.



BOARD SELF-ASSESSMENT

This initiative affords Board members the opportunity to assess aspects of Board governance, leadership, and responsibilities. It provides an opportunity to reflect and improve on Board practices each year.

RECENT ADVANCEMENTS

NEW BOARD ORIENTATION

Introducing "Board Buddies" - incoming members will be paired with experienced Board members who will guide newcomers, and smooth their integration into the team.



Board members, Branch Presidents, Affiliated Board Chairs, and CSHP staff gathered in Montréal for the 2023 AGM.

CSHP BOARD OF DIRECTORS

CSHP EXECUTIVE COMMITTEE



Sean Spina

President



Zack Dumont

Past President



Ashley Walus

President Elect



Megan Riordon

Treasurer



Jody Ciufu

Chief Executive Officer

BRANCH, A.P.E.S. AND STUDENT DELEGATES



Alberta
Mary Gunther
Edmonton, AB



British Columbia
Karen Dahi
Vancouver, BC



Manitoba
Jarrid McKittrick
Winnipeg, MB



New Brunswick
Chantal Michaud
Moncton, NB



Newfoundland & Labrador
Sarah Way
Carbonear, NL



Nova Scotia
Kimberley Abbass
Halifax, NS



Ontario
Andrea Beaman
Toronto, ON



Prince Edward Island
Sarah Lutes
Charlottetown, PEI



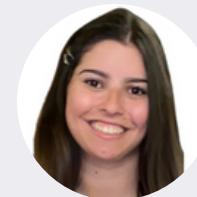
Saskatchewan
Richard Cashin
Swift Current, SK



Quebec (A.P.E.S. Representative)
Suzanne Atkinson
Montréal, QC
(since June 2023)



Quebec (A.P.E.S. Representative)
Fanny Blanchet
Laval, QC
(until June 2023)



Student Delegate
Abby Krupski
Thornhill, ON

CSHP STAFF



Kiet-Nghi Cao

Professional Practice Specialist



Christina Cella

Chief Pharmacy Officer
(until May 2023)



Jody Ciufu

Chief Executive Officer



Rita Dhami

Chief Pharmacy Officer
(since June 2023)



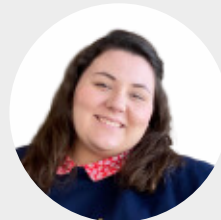
Anna Dudek

Finance Administrator



Vanessa Glasby

CPRB Coordinator
(until April 2023)



Lauren Hollis

Digital Content Specialist



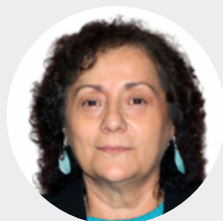
Minh-Hien Le

Professional Practice Specialist



Fenan Nkusi

CPRB Coordinator
(since May 2023)



Rosemary Pantalone

Foundation Administrator



Robyn Rockwell

Membership and
Awards Administrator



Pamela Saunders

General Programs Administrator



Anne Stacey

Executive Assistant for
Ontario Branch



Hira Tauqeer

Corporate Coordinator



Cathi Yabsley

Director of Finance



Peter Zerbin

Manager, Marketing
& Communications

Introduction

Goals

More value

Foundational
responsibilities

Goals (revisited)

AUDITED FINANCIAL STATEMENTS

STATEMENT OF OPERATIONS | APRIL 30, 2023

	CSHP (EXCLUDING BRANCHES)		CSHP BRANCHES & BANFF	
REVENUE	2023	2022	2023	2022
Membership fees	\$ 1,010,384	\$ 944,002	\$ 85,495	\$ 71,788
Professional Practice Conference	\$ 422,070	\$ 254,951	-	-
Hospital Pharmacy in Canada Survey	\$ 95,310	\$ 93,690	-	-
Publications	\$ 84,257	\$ 102,088	-	-
Government assistance	-	\$ 33,160	-	-
Other operational	\$ 98,410	\$ 85,878	\$ 140,126	\$ 128,403
CJHP	\$ 44,865	\$ 45,610	-	-
CPRB	\$ 220,225	\$ 345,600	-	-
Special projects	\$ 125,682	\$ 10,975	-	-
Investment income	\$ 30,487	(5,209)	\$ 14,024	\$ 5,628
AGM and educational services	-	-	\$ 232,799	\$ 134,231
	\$2,131,690	\$1,910,745	\$472,444	\$340,050
EXPENSES	2023	2022	2023	2022
Salaries and benefits	\$ 1,002,771	\$ 987,380	-	-
Professional Practice Conference	\$ 331,771	\$ 93,111	-	-
Hospital Pharmacy in Canada Survey	\$ 116,790	\$ 53,690	-	-
Office operations	\$ 236,016	\$ 338,984	\$ 36,063	\$ 22,808
Property	\$ 47,380	\$ 54,002	-	-
Other operational	\$ 142,034	\$ 49,240	\$ 211,293	\$ 106,771
Amortization	\$ 41,265	\$ 54,902	-	-
CJHP	\$ 130,729	\$ 102,927	-	-
CPRB	\$ 218,877	\$ 274,019	-	-
Special projects	\$ 47,594	\$ 5,080	-	-
AGM and educational services	-	-	\$ 135,211	\$ 54,933
Administrative costs (recovery)	(\$22,334)	(\$18,991)	\$ 22,334	\$ 18,991
	\$2,292,893	\$1,994,344	\$404,901	\$203,503
	(\$161,203)	(\$83,599)	\$67,543	\$136,547

AUDITED FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL POSITION | APRIL 30, 2023

ASSETS

CURRENT ASSETS	2023	2022
Cash	\$915,248	\$859,349
Accounts receivable	\$133,558	\$142,100
Advances to the CSHP Research & Education Foundation	\$8,470	\$14,443
Prepaid expenses	\$124,834	\$51,463
	\$1,182,110	\$1,067,355
INVESTMENTS	\$2,075,194	\$1,208,493
TANGIBLE CAPITAL ASSETS	\$383	\$376,615
INTANGIBLE CAPITAL ASSETS	\$951	\$19,767
	\$3,258,638	\$2,672,230

LIABILITIES AND NET ASSETS

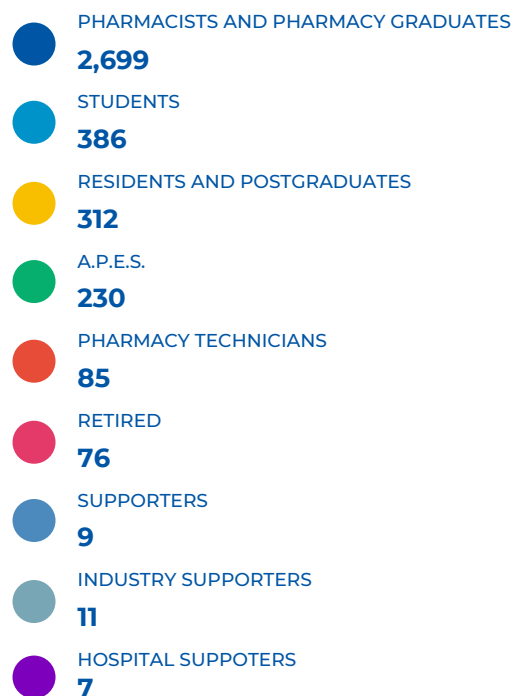
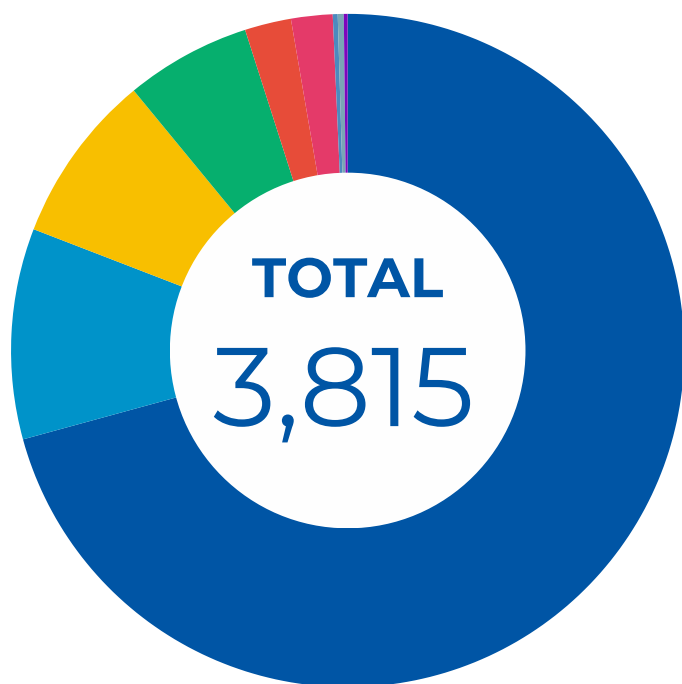
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$318,888	\$389,896
Canada Emergency Business Account (CEBA loan)	\$40,000	\$40,000
Deferred revenue	\$410,282	\$456,816
	\$769,170	\$886,712
NET ASSETS		
Unrestricted	\$1,328,992	\$150,993
Internally restricted		
Invested in tangible and intangible capital assets	\$1,334	\$396,382
Branches	\$1,159,142	\$1,238,143
	\$2,489,468	\$1,785,518
	\$3,258,638	\$2,672,230

CSHP BY THE NUMBERS

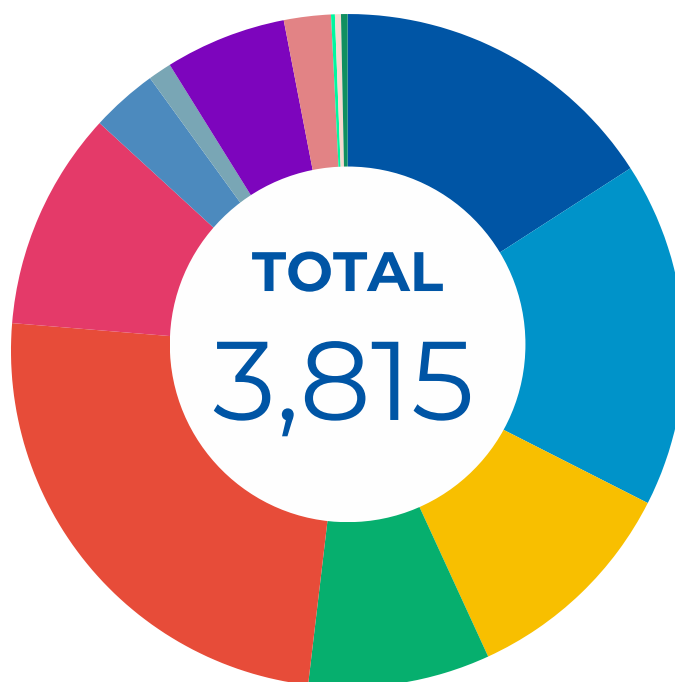
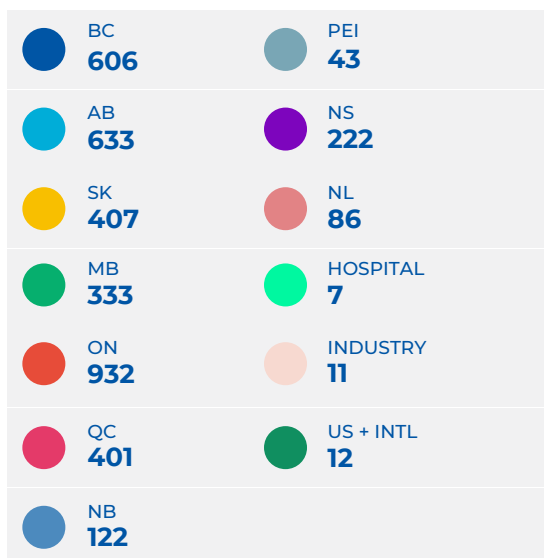
MEMBERSHIP

Numbers are for the membership year from July 2022 to June 2023

2022-2023 MEMBERSHIP BY CATEGORY



2022-2023 MEMBERSHIP BY BRANCH



CSHP BY THE NUMBERS

MEMBER MILESTONES

25-YEAR MEMBERS

CSHP salutes the dedicated members who reached the 25-year membership milestone this past year. We're excited to have you join the ranks of our 25-year-plus club which can be seen on [CSHP.ca](https://www.csph.ca).

Alberta

Rene Breault, Lauren Bresee, Deon Druteika, Dallas Foulston, Carol Furrer, Rosabel Hrycak, Sheri Koshman, Carmen Leung, Angela MacBride, Meenakshi Mehta, Katherine Sorensen, Lisa Tate, Ralph VanWerkhoven, Ken Wou, Mellissa Yun

British Columbia

Shirin Abadi, Carolyn Bubbar, Karen Dahri, Elizabeth Edwards, Curtis Harder, Janet Kadota, Sean Spina

Manitoba

Jarrid McKitrick, Bonita Palmer, Ricardo Prayag

New Brunswick

Michael LeBlanc, Faith Louis, Dianne West Breau

Nova Scotia

Allison Callaghan

Ontario

Anjali Banerjee, Aleksandra Bjelajac Mejia, Sherri Elms, Chris Fan-Lun, Louiselle Godbout, Patricia Grayhurst, Heather Logan-Lane, Tara Lyons Cork, Carmine Nieuwstraten, Julie Scott, Miranda So, Glenys Vanstone, Tim Veregin

Saskatchewan

David Blackburn, Mellissa Glab, Pamela Karlson, Nancy McGill, Tanya Nystrom, Doreen Zimmer

10-YEAR MEMBERS

Congratulations to the following individuals who celebrated a decade's worth of membership with CSHP in 2022-2023.

Alberta

Chaela Barry, Christopher Bessey, Kristen Blundell, Julia Cahill, June Chen, Stacey Ginther, Alison Gordon, Kristina Haagsma, Alexander Lee, Amanda Leong, Shelane LeRoux, Jennifer Lockwood, Lisa Ma, Gloria Maydaniuk, Heather Roflik, Chantal Snider

British Columbia

Hazal Babadagli, Katherin Badke, Kyle Collins, Julia Higgins, Sannifer Hoi, Fatima Ladha, Jasminder Mourh, Robert Wright, Hilary Wu

Manitoba

Darren Buksak, Karli Jones, Meagan Neustaeter, Kathryn Peterson (Betcher), Leah Pritchett, Jamie Richardson, Jessica Streilein

New Brunswick

Daniel Landry, Kristofer MacDougall, Katrina Mulherin, Sarah Mulrooney

Newfoundland and Labrador

Noelle Patten, Chilo Winter

Nova Scotia

Ellen Dawson, Amie Gillis, Connor Moggach, Ellen Penny, Sophie Poirier, Michelle Ten Brinke, Andrew Veysey

Ontario

Jacqueline Brunton, Erin Chung, Tatyana Depcinski, Kristine Galido, Elnaz Haddadi, Golnaz Madadi, Katrina O'Brien, Katie Palmer, Sara Sadooghi, Najam Syed

Prince Edward Island

Jessica Morrison, Kilby Rinco

Saskatchewan

Alex Crawley, Erin DeLaet, Jory Dimond, Shelby Dougall, Marina Facci, Jeffrey Herbert, Jennifer Hookenson, Loren Hung, Nkem Iroh, Marlys LeBras, Sarah Lynds, Andrew Plishka, Caitlin Roy, Rita Shek, Danielle Shmyr

Introduction

Goals

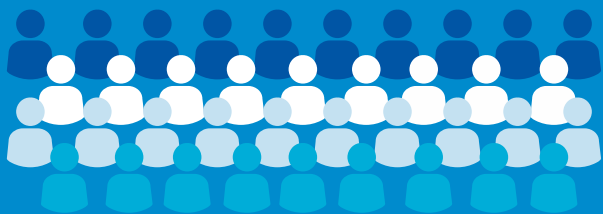
More value

Foundational
responsibilities

Goals (revisited)

CSHP BY THE NUMBERS

OUR MEMBERSHIP IS ENGAGED!



TOTAL MEMBERS
3,815

PHARMACY SPECIALTY
NETWORKS (PSNs)
IMPRESSIONS

 2,950,547

CONFERENCE
ATTENDEES

811



WEBINARS

10

PARTICIPANTS

1,181



SOCIAL MEDIA FOLLOWERS

11,536

SOCIAL MEDIA POSTS

712

SOCIAL MEDIA SHARES

788

VIEWS

(LIVE AND RECORDED)

818



FOUNDATION SCHOLARSHIPS AND GRANTS
FOR RESEARCH AND EDUCATION

\$14,955

Canadian Society of
Hospital Pharmacists



Société canadienne des
pharmaciens d'hôpitaux



CANADIAN SOCIETY OF
HOSPITAL PHARMACISTS (CSHP)



@CSHP.CA



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Mar. 2024

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